

London Borough of Bromley

PART 1 - PUBLIC

Briefing for Care Services
Policy Development and Scrutiny Committee
28th June 2016

Care Services Portfolio Plan Priorities Update

Contact Officer: Angela Buchanan, Planning and Development Manager
Tel: 020 8313 4199 E-mail: angela.buchanan@bromley.gov.uk

1. Summary

- 1.1 This report provides Members with the most recent update on progress against the actions contained within the Care Services Portfolio Plan 2015/16.

2. THE BRIEFING

2.1 Progress on the current Care Services Portfolio Plan

The 2015/16 Care Services Portfolio Plan details the four priority outcomes and supporting aims for the Care Services Portfolio as agreed in June 2015.

Outcome 1: Ensuring the health and wellbeing of children, young people and their families, and enhancing quality of life for adults and older people with care and support needs

Outcome 2: Maximising independence and reducing the need for care and support

Outcome 3: Ensuring that people have a positive experience of care and support

Outcome 4: Ensuring children and young people are safe within the community, and adults and older people whose circumstances make them vulnerable are protected from avoidable harm

These outcomes remain aligned to the national areas covering housing, adults and children's social care and public health, and reflect the Government's outcome frameworks for these services. They take account of the vision for adult social care services as defined by the Care Act 2014 which details the approach to the law on adult social care, prioritising wellbeing, highlighting the importance of prevention and postponement of the need of basic care and support, and putting people in control of their care and support.

2.2 Progress on the 2015/16 Care Services Portfolio Plan

Of the 53 actions to be progressed during the year, 43 have been achieved and 10 actions will be factored into the new plan.

In terms of direct impact for our adult and children social care service users, the highlights are:

- Through the Children's Social Care Service User Engagement Framework, strengthened engagement with children, young people, their parents and carers. Since its inception, 457 feedback forms and 95 responses to the pilot annual survey have been received, ensuring that the voice of service users and carers is heard and considered when commissioning services.
- Piloted the Single Integrated Pathway into Special Educational Needs Services with 509 Education, Health and Care Plans currently in place, of which 470 were finalised in 2015. A further 141 transitions are currently in progress.
- Through the Bromley Children's Trust Stakeholder Conference, explored with over 60 individuals who work with children and young people how partnership working could maximise the success of young people in all fields of later life and maintain their emotional wellbeing.
- 85 pupils are on track to become independent travellers opening up opportunities to participate in further and higher education, work experience/employment opportunities, by August 2016.
- In partnership with the third sector, parents and disabled children, developed the Local Offer to maximise opportunities for Children and Young People to access short break provision within their own communities.
- Since August 2014, the Bromley Youth Employment Project has enabled 22 Children Looked After to undertake work experience placements and placed 87 young people into contracted employment.
- 38,238 unique visitors to the MyLife website during 2015/16 (2014/15 – 29,154) with 189,203 page views (2014/15 – 158,027), guiding people to extra support to help with their care needs by showing them, or the person they care for, what services are available in the local area and how to access them.
- Developed the Bromley MyLife 'Living Well with Dementia' section to support people with dementia, and their carers, to make informed choices about their lives. New pages include 'Things to do and places to go' and 'What is Dementia?' Since its launch, the enhanced section of the website has received 3,064 unique visitors viewing 4,974 pages.
- As at April 2016, of the 3,698 people who have received reablement since the start of the programme in February 2010, 2,348 (63%) did not require an ongoing service.
- Effectively supported hospital discharges and prevented readmissions through the 'Winter Resilience Programme'. Strengthened, through the integrated 'Transfer of Care' bureau, integrated seven day working between

Health and Social Care at the Princess Royal University Hospital (PRUH), resulting in an increase in planned discharges.

- Successfully diverted over 1,000 households (86%) approaching in housing need, therefore avoiding homelessness.
- Maximised the effectiveness of the NHS Health Checks programme by ensuring that individuals at high risk of diabetes who require intensive lifestyle interventions to reduce the risk are managed appropriately.

2.3 Key areas for the 2016/17 Portfolio will include:-

- Focusing on preventing homelessness by working in partnership to maximise access to accommodation that is affordable, and by increasing the level of prevention work undertaken with vulnerable families and young people who have social care needs.
- Enabling residents to manage their care and support needs through the provision of a good quality, co-ordinated information and advice service. Where identified needs are eligible for support, service users are informed at an early stage, through a clear entitlement statement, as to how that support will be provided.
- Launch of the new 'Dementia Hub', in partnership with Bromley Clinical Commissioning Group, offering a single point of access to information, advice and personalised support planning.
- Implementing a new commissioning strategy for carers in conjunction with Bromley Clinical Commissioning Group.
- Producing a plan for the integration of local health and social care services in accordance with the Department of Health, and Department of Communities and Local Government Guidance.
- Improving prevention of cardiovascular disease through monitoring and review of the NHS Health Checks programme and evaluation of outcomes.
- Increasing the number of in-house foster carers to a level that reflects the needs of all Bromley's children in care, including emergency, short-term and long-term placements, family and friends carers, children with disabilities and parent & child placements. Work continues to explore ways to continually attract new carers to Bromley, both to replace carers that have decided to retire from fostering and to meet the needs of children and young people requiring placements.
- Following the recent Ofsted inspection of services for children in need of help and protection, children looked after and care leavers, and the Local Children Safeguarding Board, improvement areas will be reflected in this year's Portfolio Plan.

2.4 The PDS Committee and Executive have received a number of detailed reports on the key areas covered within this report; the table below provides more details:

PDS number	Meeting Date	Agenda Item	Report Title
CS 15903	23rd June 15	7b	Budget Monitoring 2015/16
ED 15127	23rd June 15	7f	Adults Transport Policy
CS 15905	23rd June 15	7g	Fostering Service Annual Report
CS 15906	23rd June 15	7h	Adoption Service Annual Report
CS 15909a	23rd June 15	8c	Direct Care (Learning Disabilities) Contract Award
CS 15916	23rd June 15	2	Transfer of Health Visiting to Local Authority
ED 15104	22nd July 15	5	Findings of the full joint inspection of youth offending services work in Bromley 2015 and post inspection improvement plan Appendix 1 - HMI Probation Report Appendix 2 - Improvement Plan
CS 15926	23rd Sept 15	8d	Post Diagnosis Dementia Support
CS 15922	23rd Sept 15	8e	Gateway Report - Older Person's Respite Care
CS 15927	23rd Sept 15	11	Children's Prevention and Early Intervention Strategy 2015-18
CSD 15110	29 th Sept 2015	6a	Update on Youth Offending Services Improvement Plan Appendix 1 - Improvement Plan
CS 15932	4 th Nov 2015	7	Bromley NHS Health Checks Programme Appendix 1 - NHS Health Checks Evaluation
CS 15937	17th Nov 15	6a	Budget Monitoring 2015/16
CS 15938	17th Nov 15	7a	Drawdown on the Homeless Contingency Needs Grant
CS 15940	17th Nov 15	7c	Update on Tackling Troubled Families Project - Update on Outcomes and Grant Drawdown
ED 15133	24th Nov 15	6a	Update on Progress of the Youth Offending Service Improvement Plan Appendix 1 - Improvement Plan Appendix 2 - Structure Chart Appendix 3 - National Standards Audit Action Plan

			Appendix 4 - Performance Data
ED15127	26th Nov 15	11	Bromley Youth Employment Project - Progress Update
CS 16004	12 th Jan 16	6b	Updated Temporary Accommodation Procurement Strategy and Placement Policy
CS 16001	12 th Jan 16	6e	Annual Quality Monitoring Report Appendix 1 - (Domiciliary Care, Extra Care Housing and Supported Living) Appendix 2 - Adult Residential and Nursing Care Appendix 3 - Children's Social Care Placements Appendix 4 - Domiciliary Care Appendix 5 - Residential and Nursing Care
CS 16007	12 th Jan 2016	7a	Gateway Report - Temporary Accommodation
ED 16010	19 th Jan 2016	9b	Update on Youth Offending Service Improvement Plan Appendix 1 - Improvement Plan Appendix 2 - Performance Data Appendix 3 - Case Synopsis
ED 16019	8 th March 2016	7	Update on Youth Offending Services Improvement Plan Appendix 1 - Improvement Plan
CS 16020	10 th March 2016	7a	Budget Monitoring 2015/16 Appendix 1
CS 16025	10 th March 2016	7e	Health Visiting and National Child Measurement Programme
CS 16052	10 th March 2016	7k	Dementia Post Diagnosis Service
CS 16026	10 th March 2016	7o	Draft Joint Strategy for Carers